



MK1 Parking Limited

FAQ's.

Introduction

MK1 Parking will now:

- Deploy ANPR (Automatic Number Plate Recognition) cameras to all car parks.
- Introduce RingGo (Pay by Phone) options to all car parks.
- Operate enforcement software that will generate a Parking Charge Notice (PCN) if our terms and conditions are breached.

The main objective is to capture driver/vehicle details so that MK1 Parking can enforce, car park terms and conditions and apply parking charge notices (PCN's), where appropriate, to reduce the high levels of misuse.

Listed below are a range of frequently asked questions.

If you have any further questions and/or queries, please send an e-mail to enquiries@mk1parking.com

How will I know where I can park?

This will be confirmed by the Box Office, season ticket holders will be allocated to set car parks when registering.

Will I need to display something in my window?

No, the ANPR cameras will capture your registration number on entry and will automatically check it against our list of authorised cars.

What happens if I come to a game that is not my normal car, as an example a hire car, partners car, or replacement car whilst my car is in the garage?

E-mail enquiries@mk1parking.com to state the duration and temporary car details of such as make, model, colour, and car registration to be added to the approved list.

Will I need to register my car somewhere?

Yes, season ticket holders allocated parking will have to provide their vehicle registration mark when registering. This will be used for the approved list.

Blue Badge Holders:

When registering please advise if you are a Blue Badge holder, accessible parking will be allocated to you.

Pre-booking/Book on the day (for non general admission season permits)

Pre-booked parking is available for supporters to secure their space ahead of Matchday in N1 car park. Supporters who pre-book up to 24 hours before a Matchday will receive their parking at a reduced cost.

£8.00 for 12 hours

(£7.80 plus £0.20 convenience fee)

To obtain the pre booked rate please use the location code **'63466'** and either

- Call 0203 046 0010
- Use the free RingGo app
- Book parking online: <https://myringgo.co.uk/home>

For **accessible prebooked** please use code **'63467'**